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COPY OF PAPERS 1098634-061702
ORIGINALLY FILED

Attorney's Docket No. 18360/236825

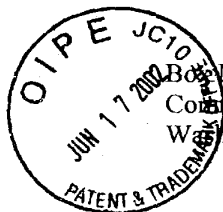
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Chalmers et al.
Appl No.: 10/098,634
Filed: March 13, 2002
For:

Confirmation No.: 3718

SYSTEM AND METHOD FOR INITIATING RETURNS OVER A NETWORK



Box Missing Parts
Commissioner for Patents
Washington, DC 20231

RESPONSE TO NOTICE TO
FILE MISSING PARTS OF APPLICATION

Sir:

In response to the Notice to File Missing Parts of Application dated April 17, 2002, enclosed are the following:

- ☒ Part 2 of Formalities Letter or Form PTO-1533
(Notice to File Missing Parts of Application)
 - ☒ Declaration and Power of Attorney for the above-identified application which has been executed by the named inventor(s)
 - ☐ Applicant claims small entity status
 - ☒ Check in the amount of \$1914.00 to cover the filing fee of \$740.00, the additional claim fee of \$1044.00 and the \$130.00 surcharge under 37 C.F.R. § 1.16(e)
 - ☐ English Translation and \$130.00 (37 CFR 1.17(k)) fee for filing late.
 - ☒ Other: Substitute Drawings; Drawing Figures 1-11
- Any additional fee or credit may be charged to our Deposit Account No. 16-0605.

Respectfully submitted,

Neill R. Kahle, Jr.
Neill R. Kahle, Jr.
Registration No. 50,383

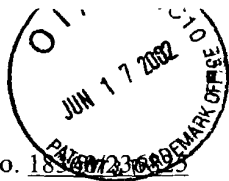
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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to:

Box Missing Parts, Commissioner for Patents, Washington, DC 20231, on June 12, 2002.

Laisha Richardson
Laisha Richardson



COPY OF PAPERS 10098634-061702
ORIGINALLY FILED

Attorney's Docket No. 1889723085

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: Chalmers et al. Confirmation No.: 3718
Appl. No.: 10/098,634 Group Art Unit: 2161
Filed: March 13, 2002 Examiner: To be assigned
For: SYSTEM AND METHOD FOR INITIATING RETURNS OVER A NETWORK

BOX MISSING PARTS
Commissioner for Patents
Washington, DC 20231

SUBMITTAL OF SUBSTITUTE DRAWINGS
UNDER 37 CFR § 1.84

Sir:

In response to the requirement for new drawings as set forth in the Notice to File Missing Parts dated April 17, 2002, in the above application, there is enclosed herewith one set (18 sheets) of new drawings. It is requested that these new drawings be substituted for the originally filed drawings.

Respectfully submitted,

Neill R Kahle, Jr.
Registration No. 50,383

<p>Customer No. 00826 ALSTON & BIRD LLP Bank of America Plaza 101 South Tryon Street, Suite 4000 Charlotte, NC 28280-4000 Tel Atlanta Office (404) 881-7000 Fax Atlanta Office (404) 881-7777</p>	<p>CERTIFICATE OF MAILING</p> <p>I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to:</p> <p>BOX MISSING PARTS, Commissioner for Patents, Washington, DC 20231, on June 12, 2002.</p> Laisha Richardson
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UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
www.uspto.gov

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
10/098,634	05/13/2002	Geoff S. Chalmers	18360/236825

00826

ALSTON & BIRD LLP
BANK OF AMERICA PLAZA
101 SOUTH TRYON STREET, SUITE 4000
CHARLOTTE, NC 28280-4000



CONFIRMATION NO. 3718

FORMALITIES LETTER



OC000000007882535

Date Mailed: 04/17/2002

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

06/20/2002 JBALINAM 00000078 10098634

01 FC:101	740.00 OP
02 FC:102	252.00 OP
03 FC:103	792.00 OP
04 FC:105	130.00 OP

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The statutory basic filing fee is missing.
Applicant must submit \$ 740 to complete the basic filing fee for a non-small entity. If appropriate, applicant may make a written assertion of entitlement to small entity status and pay the small entity filing fee (37 CFR 1.27).
- Total additional claim fee(s) for this application is \$1044.
 - \$792 for 44 total claims over 20.
 - \$252 for 3 independent claims over 3.
- The oath or declaration is missing.
A properly signed oath or declaration in compliance with 37 CFR 1.63, identifying the application by the above Application Number and Filing Date, is required.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(l) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- **The balance due by applicant is \$ 1914.**

The application is informal since it does not comply with the regulations for the reason(s) indicated below.

The required item(s) identified below must be timely submitted to avoid abandonment:

- Substitute drawings in compliance with 37 CFR 1.84 because:
 - drawing sheets do not have the appropriate margin(s) (see 37 CFR 1.84(g)). Each sheet must include a top margin of at least 2.5 cm. (1 inch), a left side margin of at least 2.5 cm. (1 inch), a right side margin of at least 1.5 cm. (5/8 inch), and a bottom margin of at least 1.0 cm. (3/8 inch);
 - drawings have a line quality that is too light to be reproduced (weight of all lines and

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letters must be heavy enough to permit adequate reproduction) or text that is illegible (reference characters, sheet numbers, and view numbers must be plain and legible) see 37 CFR 1.84(l) and (p)(1));

- drawings contain excessive text. Suitable descriptive legends may be used, or may be required by the Examiner where necessary for understanding of the drawing but should contain as few words as possible (see 37 CFR 1.84(o));
- drawings submitted to the Office are not electronically reproducible. Drawing sheets must be submitted on paper which is flexible, strong, white, smooth, non-shiny, and durable (see 37 CFR 1.84(e));

*A copy of this notice **MUST** be returned with the reply.*



Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE